

# REFUND & CANCELLATION POLICY

Last Updated: 25th September, 2025

## 1. Freelance Projects (Escrow)

Clients deposit funds into escrow. Refunds are possible only before funds are released. Disputes are resolved by SkillLink Nexus.

## 2. Permanent/Long-Term Employment

The escrow system does not apply to permanent or long-term jobs. SkillLink Nexus does not handle salaries, benefits, or refunds related to employment. All employment-related disputes must be resolved between Employer and Candidate.

## 3. Non-Refundable Fees

Platform service fees and transaction costs are non-refundable.

## 4. Amendments

We may update this Policy at any time, and updates will be posted on the Platform.

## 5. Contact

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